



## **MEMORANDUM**

**TO:** All Staff at Smallmead and Longshot Lane HWRC's

**FROM:** re3 Joint Waste Disposal Board

**SUBJECT: User Satisfaction Survey**

**DATE:** 16 December 2010

This memorandum, from the re3 Joint Waste Disposal Board and on behalf of Bracknell Forest, Reading and Wokingham Borough Councils, is sent to all staff at Smallmead and Longshot Lane Household Waste Recycling Centre's (HWRC's) in recognition of their continued, excellent level of service.

The recent User Satisfaction Survey has once again shown how much residents appreciate the service you deliver on behalf of the three councils. We know that the jobs you do are often difficult but we are grateful for the care and consideration you put into them.

We hope we can all work towards further successes in 2011 and that you all enjoy the Festive Season and New Year.

Thanks and Kind Regards,

**Cllr Dorothy Hayes, (Chair of JWDB):**

**Cllr Warren Swaine (Vice Chair of JWDB):**

**Cllr Rob Stanton:**

**Cllr Iain McCracken:**

**Cllr Gary Cowan:**

**Cllr Tom Stanway:**